Beyond Basic Needs: A Guide to Social Services in Franklin County for GCC Student Affairs Professionals and Faculty

## QUICK REFERENCES

<table>
<thead>
<tr>
<th>Massresources.org</th>
<th>Portal</th>
<th>Basic needs in MA</th>
</tr>
</thead>
<tbody>
<tr>
<td>Call 211</td>
<td><a href="http://www.mass211help.org">www.mass211help.org</a></td>
<td>Referral to basic needs and social service agencies</td>
</tr>
<tr>
<td>Clinical Support Options (CSO)</td>
<td>413.774.1000 Franklin County</td>
<td>Stability and wellness. Stress related to family, finance or work and school. Adults and children.</td>
</tr>
<tr>
<td>ServiceNet</td>
<td>413.772.2935 Greenfield 413.585.1300 Northampton</td>
<td>Clinical, residential, rehabilitative, recovery and support services. Adults, children, and families.</td>
</tr>
<tr>
<td>Community Action</td>
<td>413.774.2318 Greenfield 413.582.4230 Northampton 413.544.5423 Orange</td>
<td>Anti-poverty agency. Adults, children, and families</td>
</tr>
<tr>
<td>Recovery Project</td>
<td>413.774.5489</td>
<td>Open to all concerned about drug and alcohol addiction</td>
</tr>
<tr>
<td>Crisis Services</td>
<td>911 or 413.774.5411</td>
<td>Emergency. 24-hour hotline. Promoting health, safety, and well-being</td>
</tr>
</tbody>
</table>
**ABUSE/VIOLENCE**

**New England Learning Center for Women in Transition (NELCWIT)**  
479 Main Street  
Greenfield, MA  
413.772.0871  
- Crisis hotline 413.772.0806 (TTY) or 1.888.249.0806  
- Shelter, counseling, education, advocacy, and community organizing to women and children who have survived domestic violence or sexual abuse.  
- Female, Male, and same-sex abuse  
- Teen dating violence

**Community Action**  
Community Crisis Response Team  
277 Mains Street Suite 401  
Greenfield, MA  
413.773.5090  
- Coordinates various supports to victims of crime and trauma  
- Drunk driving crashes, robbery, industrial accidents, hate crimes, homicide, abuse and more  
- Free of charge to crime victims  
- No incident too small and no time limit after initial trauma

**Department of Children and Families**  
Greenfield Area Office  
143 Munson Street, Unit 4  
Greenfield, MA  
413.775.5000  
Fax 413.773.5773  
- Charged with protecting children from abuse and neglect and strengthening families  
- Supports children 0-18 and 18-21  
- Can assist in finding safe housing

**Safe Passage**  
43 Central Street Suite #304  
Northampton, MA  
413.586.1125  
- 24 Crisis hotline (Spanish and English) 413.586.5066 or 1.888.345.5282  
- domestic violence and women oppression resource  
- free, accessible and confidential  
- shelter, peer-support, counseling, education, advocacy, legal support and community education

**The Salasin Project**  
Federal Street  
Greenfield, MA  
413.774.4307  
- Offers housing support for individuals affected by domestic violence as well as additional resources for women and their families.
Support men in developing healthy self-awareness and meaningful personal relationships with women, children and other men that move beyond the limits of masculine stereotypes and social patterns that have divided men historically

Senior Gay Men’s Group
CLOTHING

Amherst Survival Center
138 Sunderland Road (across from Cowls Lumber Yard)
North Amherst, MA
413.549.3968

New England Learning Center for Women In Transition (NELCWIT)
479 Main Street
Greenfield, MA
413.772.0871
➢ Women and children clothes closet

Franklin County Survival Center
96 4th Street
Turners Falls, MA
413.863.9549
➢ Affordable clothing in great condition or new.
➢ Large supply of almost new shoes and boots for men, women, and children

The Salasin Center/ Greenfield Women’s Center
474 Main Street
Greenfield, MA
413.775-0010
➢ Clothing exchange

Salvation Army
salvationarmy.org

Thrift Shops:
96 4th Street 54 Hope Street
Turners Falls, MA Greenfield, MA
413.873.8626 413.773.3649

Salvation Army
72 Chapman Street
Greenfield, MA
salvationarmyusa.org
➢ Limited clothing vouchers

Turners Falls Women’s Center
41 3rd street
Turners Falls, MA
413.863.4804 x1003
➢ Clothes closet

Montague Catholic Social Ministries
43 Third Street
Turners Falls, MA
mcsmcommunity.org
413.863.4804
DISABILITIES

Community Action
377 Main Street
Greenfield, MA
413.475.1570
- School Mediation assistance for parents of children with disabilities
- Community Services Program for Independent Living

BenePLAN
Barbara Lee 508.856.2659 barbara.lee@umassmed.edu
Brian Forsythe 508.856.2513 brian.forsythe@umassmed.edu
- SSI/SSDI Experts

Supplemental Security Income (SSI)
http://www.ssa.gov/pgm/ssi.htm
- Cash assistance program administered by the social security administration for the elderly (over 65) and disabled.

Social Security Disability Income (SSDI)
http://www.ssa.gov/d&s1.htm
- Based on work history, having paid into the social security system

The United Arc
294 Avenue A
Turners Falls, MA
Tel (413) 774-5558
Fax (413) 863-5219
Family Support Office
Tel (413) 774-2105
- Provides an array of flexible services for individuals of all ages with intellectual and developmental disabilities and their families.

Massachusetts Rehabilitation Commission
238 Main Street
Greenfield MA
Voice/TTY (413) 774-2326
Fax (413) 774-4654
- We assist individuals of all disabilities to go to work.
- If you are unemployed or underemployed, you may be able to benefit from vocational services.
- All VR consumers must reside in Massachusetts and be eligible to work in the United States.

Massachusetts Initiative to Maximize Assistive Technology (AT) in Consumer’s Hands
(MassMatch)
600 Washington Street
Boston, MA
877-508-3974 (Toll Free)
617-204-3851 (V)
617-204-3815 (TTY)
617-204-3877 (F)
Massmatch.com
- Assistive Technology for People with Disabilities
United Cerebral Palsy of Berkshire County (Mandated Component of MA Assistive Technology Act aka Project MassMatch)
208 West Street
Pittsfield, MA
413.442.1562
- Assistive Technology Regional Center for People with Disabilities
- Information and training on devices
- Link individuals with technology
- Promotes technology use via advocacy, training, and education

Statewide Rehabilitation
mass.gov  Search ld/adhd
617.204.3723
617.204-3845 (TTY)
- LD (learning disability)/ ADHD (Attention Deficit Hyperactivity Disorder) Task Force and Advocacy

Community Resources for People with Autism
116 Pleasant Street
Easthampton, MA
413.529.2428
- For families with children 0-22 with Autism Spectrum Disorder
- Advocacy Center
- Education trainings

Federation for children with Special Needs--Family Ties
1.800.905.8437
- A Network for Families and professionals Supporting children and Youth with Special Needs

Disability Law Center
32 Industrial Drive East
Northampton, MA
413.584.6337

PADS (Personalized Assistance Dog Services)
Jessica Mattson, Lead Trainer
Affiliated with NB Productions (dog training) in Greenfield, MA
413.687.1796
jessicamattson@excite.com
- Autism, Mobility, Anxiety, PTSD, Seizures, You

Basic Programs and Services for People with Disabilities
http://www.disabilityinfo.org
- Advocacy/Legal
- Assistive Technology/Equipment
- Benefits
- Children’s Resources
- counseling/ Emotional Support
- Discounts on Utility Bills-Energy Assistance
- Education
- Employment
- Health care
➢ Housing
➢ Independents Living centers
➢ Personal Care
➢ Transportation
➢ Other sources of Assistance

**Federation for children with Special Needs--Family Ties**
1.800.905.8437
➢ A Network for Families and professionals Supporting children and Youth with Special Needs

**ADD Center of Western MA**
155 Maple Street
Suite 5203
Springfield, MA
➢ Evaluations and treatments for adults and children

**Walden Behavioral Care**
Eating Disorder Clinic
109 Main Street
Northampton, MA
413.582.0100
Fax 413.582.0159
Info@waldenbehavioralcare.com
➢ Eating disorders services to those individuals and families who, in the past, have had to travel long distances to receive more intensive services than traditional outpatient treatment could provide.
EDUCATIONAL PROGRAMS

Center for New Americans
20 Sanderson Street, Greenfield, MA
(413) 772-0055
cnam.org
  ➢ Immigrants will acquire the tools to integrate economically and culturally into the community, and become self-sufficient.

Community Action
Family Learning Center
90 Federal Street
Greenfield, MA
  ➢ GED classes for Parents
  ➢ Individualized Instruction
  ➢ Access to computerized Training
  ➢ Family Advocacy
  ➢ Support for next steps

James House
42 Gothic Street
Northampton, MA
413.587.4900
  ➢ Adult basic education
  ➢ GED preparation and testing
  ➢ English language classes
  ➢ College and job readiness programs and family literacy programs
  ➢ Free or low cost for low income and moderate income households
  ➢ Serves greater Northampton and Central Hampshire County

massresources.org
  ➢ Education Programs

Franklin/Hampshire County Career Center
1 Arch Pl # 2, Greenfield, MA
(413) 774-4361
http://www.fhcc-onestop.com/
  ➢ GED Preparation
  ➢ Career Related Workshops and Events
  ➢ Career Planning and employment searches
  ➢ Unemployment

Literacy Project
15 Bank Row Street, Greenfield, MA
(413) 774-3934
literacyproject.org
  ➢ Adult Literacy classes
  ➢ GED preparation
FOOD ACCESS

Amherst Survival Center
138 Sunderland Road (across from Cowls lumber yard)
North Amherst, MA
413.549.3968
- Food recovery project and fresh food distribution
- Community meals
- Food pantry
- Senior mobile pantry

Department of Transition Assistance
143 Munson Street, Unit #3
Greenfield, MA
413.772.3400
- Income eligible
- Food stamps aka Snap benefits

Center for Self-Reliance
3 ½ Osgood Street
Greenfield, MA
413.773.5029
- Food Pantry
- Monday 11 a.m.-6 p.m. and Tuesday, Thursday, and Friday 11 a.m.-5 p.m.
- Low-income folks from Franklin county or North Quabbin area
- Once a month
- Photo ID and verify SSA number and documentation of any income gained in the last 12 months

Franklin Area Survival Center
96 Fourth Street
Turners Falls, MA
Monday-Friday 10 a.m.-1:30 p.m.
- Proof of Franklin county address, income social security of each family member
- Application required once a month

Food Bank of Western MA
www.goodbankwma.org

massresources.org
- Food Resources

Greenfield Farmers Market
greenfieldfarmersmarket.com
- Court Square or Town common, Summer
- Greenfield High School, Winter
- Takes snap benefits
**Just Roots**  
Greenfield Community Farm  
Justroots.org  
- Increasing access to healthy, local food by connecting people, land, resources and know-how.  
- Commonwealth CSA  
- Workshops and education

**Montague Catholic Social Ministries**  
43 3rd Street  
Turners Falls, MA  
863.4804. x1002  
- Basic needs  
- Food Pantry

**Northampton Survival Center**  
265 Prospect Street  
Northampton, MA  
413.586.6564  
- Monthly and weekly food distribution  
- Income eligible, proof or residence  
- Info@northamptonsurvivalcenter.org

**Project Bread**  
Food Source Hotline  
www.gettingfoodstamps.org  
1.800.645.8333

**Greenfield Community College Food Pantry partners with Franklin County Community Meals**  
Contact: Julie Shaw 413.775.1398  
- N420  
- Application Process  
- Must receive financial aid or state or federal funding  
- Once a month

**Greenfield Community College, Farm and Food Systems**  
www.gcc.mass.edu/farmandfoodsystems  
Abra Dresdalea: dresdalea@gcc.mass.edu

**Salvation Army**  
72 Chapman Street  
Greenfield, MA  
413.773.3154 for Greenfield and Leyden Residents  
413.586.5336 for other towns  
- Photo ID required (must live in Greenfield or Leyden)  
- Monday-Friday 8 a.m.-1:30 p.m.
COMMUNITY MEALS

St. James Episcopal church and Franklin county community meals program—Mondays
Corner of Federal and church Street in Greenfield
➢ Doors open at 5 p.m.
➢ Free meal served at 5:30 p.m.
➢ Bag lunch provided to all who attend

Second Congregational church and Franklin county community meals program—Tuesday and Wednesdays
On the common in Greenfield
➢ Doors open at 5 p.m.
➢ Free meals served at 5:30 p.m.
➢ Bag lunch provided to all who attend

Bethany Lutheran Church and Franklin county community meals program—Monday and Thursday
Cheney Street, Orange
➢ Doors open at 5 p.m.
➢ Free meal served at 5:30 p.m.

West County Community Meal—Friday
Trinity Church
Severance Street, Shelburne Falls
➢ Free meal served at 5:30 p.m.

Salvation Army—Monday through Friday
➢ Free breakfast and lunch
➢ Breakfast: Mon-Fri, 8-9 a.m., with coffee and donuts until 11 a.m.
➢ Lunch: Mon and Tues. Soup at 11 a.m.; Wed, Thurs and Fri: hot lunch at 11:30 a.m.

Stone Soup Café—Saturdays, 12 p.m.
All Souls Church
Corner of Main and Hope Street, Greenfield
➢ Vegan, vegetarian, and gluten-free options
American Public Health Association
Affordable Care Act
Apha.org
  ➢ Purchase health insurance

Community Health Center of Franklin County
489 Bernardston Road
Suite 108
Greenfield, MA
413.325.8500 x149
or
450 West River Street
Orange, MA
www.mahealthconnector.org
  ➢ The Health connector is the place to go when your health insurance becomes too expensive.
    Certified Application Counselors available.

MassHealth
Mass.gov Search MassHealth
  ➢ Low-income eligible
  ➢ MassHealth as a secondary Insurer for those with disabilities

Tapestry Health
80 Sanderson Street
Greenfield, MA
(413) 773-5403
  ➢ Wed 11am-6:30pm; Fri 8:30am-4:15pm
  ➢ Health Insurance Enrollment
  ➢ Health Services
  ➢ HIV/AIDS Prevention Services
HOMELSS/RISK OF HOMELSS

Community Action, Community Resources and Advocacy Program
277 Main Street
Greenfield, MA
413.475.1570
➢ Information and referral services for individuals and families.
➢ Free, confidential, and available to community members living in Franklin and Hampshire county and the North Quabbin Region
➢ Helps find and gain access to resources such as food, public benefits and housing

Dial/self: Youth and Community Services
196 Federal Street, Box 1P
Greenfield, MA
www.dialslef.org
413.774.7054
➢ TeenLine: short-term case coordination and liaison between service providers and youth
  ○ Support for youth, families and community members
  ○ Referrals for local resources
  ○ All calls confidential
  ○ Housing Assistance, Employment assistance, access to food, educational assistance, access to health care and legal rights assistance
➢ Step Program: provides homeless youth with shelter and support while they work toward educational, employment, and life goals for up to 18 months.
➢ Teen Housing program: develops and manages supportive affordable permanent housing for homeless youth adults ages 18-25
➢ LGBTQ Housing First Program: Serving homeless LGBTQ youth in Franklin and Hampshire Counties

Franklin County Regional Housing and Redevelopment Authority
Raft Program
42 Canal Street
Turners Falls, MA
413.863.9781
➢ For families at risk of homelessness within 30 days or currently homeless

Franklin County Emergency Shelter
Farren Ave
Turners Falls, MA
413.774.6382
ServiceNet Emergency Services 413.586.5555

Greenfield Family Inn
128 Federal Street
Greenfield, MA
413.774.6382
➢ Self-referral shelter for women and children living with abuse

Grove Street Inn
91 Grove Street
Northampton, MA
413.586.6001
➢ Self-referral shelter for women and men
ServiceNet
239 Main Street
Greenfield, MA
413.772.6100
Fax 413.775.9468
- Housing-focused information
- Referral and direct services for homeless adult singles, age 18 and above
- Help homeless adults address barriers to maintaining housing and also manage transitional housing

Transition Assistance
143 Munson Street, Unit 3
Greenfield, MA
413.772.3400
Fax 413.774.5266
- Referrals to shelters for individuals and families
HOUSING RETENTION

Community Action
393 Main Street
Greenfield, MA
413.774-2318
- Electric Efficiency
- Fuel Assistance
- Heating Systems Repair

Massachusetts Energy and Telecommunications Division
Mass.gov
- Eligible for protection from being shut off?
- Eligible for discounted energy rates?
- Disputing a utility bill
- Reducing utility bills through conservation

Mass Housing consumer Education Centers
Mass_housinginfo.org
- One-stop Shopping for Housing Information and Referrals offered by the Massachusetts Nonprofit Housing Association's statewide network of housing agencies.

Massresources.org
- Energy/Utility Assistance
- Housing Programs
- Home/Long-Term Care
HOUSING EDUCATION

Community Action
377 Main Street
Greenfield, MA
413.475.1570 *call for an appointment
- Information and referral services for individuals and families.
- Assist find and gain access to resources such as food, public benefits, and housing
- Free community service

Franklin County Regional Housing and Redevelopment Authority
42 Canal Street
Turners Falls, MA
413.863.9781
- Community Development Services: Housing rehabilitation, Infrastructure and public facilities, Economic Development, social services
- Affordable rental apartments: State and assisted public housing
- Property management services
- Leased Housing Services
- Homeless Prevention and Rehousing: HomeBase and RAFT programs
- Housing Consumer Education Center: renter and homebuyer education, homebuyer support
- Subsidized Housing Programs

Greenfield Housing Authority
1 Elm Terrace
Greenfield, MA
413.774.2932
413.773.7909 TDD
Fax 413.772.0616
info@greenfieldhousing.org
- Provide safe, decent and sanitary housing conditions for low-income families and to manage resources efficiently.
- Promote personal, economic and social upward mobility and to provide families the opportunity to make the transition from subsidized to non-subsidized housing.
- Section 8 Housing vouchers and Massachusetts Rental Voucher Program (MRVP)

Mass Fair Housing Center
57 Suffolk Street
Holyoke, MA
1.800.539.9796
- Free legal services. Accepts housing discrimination, complaints based on race, national origin, color, ancestry, religion, sex, disability, presence of minor children, sexual orientation, age, marital status, veteran’s status, or receipt of public assistance, including section 8 housing.

Rural Development, Inc.
44 canal Road
Turners Falls, MA
413.863.9781
fax 413.863.9289
- First-time home ownership support
- Affordable Mortgage Products through MassHousing and Mass Housing Partnership
Montague Housing Authority
41 Sunrise Terrace
Turners Falls, Massachusetts
413.863.8445
- Housing and homeless shelter
- Section 8 Housing vouchers and Massachusetts Rental Voucher Program (MRVP)

Turners Falls Housing Consumer Education Center
42 Canal Rd.
Turners Falls, MA
413.863.9781
- Information, education and referrals on housing-related issues for all residents of Franklin County, regardless of income.
- Wide range of housing questions

Valley Community Development Corporation
30 Market Street
Northampton, MA
413.586.5855
- Empowers low and moderate-income people and minorities to control and improve the quality of their lives.
- Development of affordable housing, providing economical opportunities and encouraging community leaderships
- Offers education and resources to renters and homebuyers
LEGAL SERVICES

Community Legal Aide
55 Federal Street
Greenfield, MA
413.774.3747
www.communitylegal.org
  ➢ Limited Hours
20 Hampton Ave, Suite 100
Northampton, MA
413.584.4034
  ➢ M-F 9 a.m.- 5 p.m.
    o Free legal services for those most at need
    o Multiple languages
    o 60+ do not need to meet income guidelines
    o Housing, medical care, disability and other benefits, domestic violence, employment, immigration

Massresources.org
Legal Assistance

Greenfield Court Service Center
101 Munson Street
Greenfield, MA
Kate Shapiro <kate.shapiro@jud.state.ma.us>
  ➢ The Greenfield Court Service Center will provide general information regarding court rules, procedures and practices, workspace to prepare forms and documents, access to interpreter services, contact information regarding community resources and legal services, and user-friendly self-help materials. The CSC will not provide legal advice nor create an attorney-client relationship. The Greenfield CSC is located in the temporary court house at 101 Munson street (free parking is available and FRTA accessible). Hours of operation are Monday through Friday 8:30am through 4:30pm. Walk ins only

MA legal Library
http://www.lawlib.state.ma.us/
MENTAL HEALTH

Center for Human Development, INC.
489 Bernardston Road
Greenfield, MA
413.774.6252
or
131 West Main Street 1st Floor
Orange, MA
978.544.2148

Brattleboro Retreat
1 Anna Marsh Lane
Brattleboro, VT
802.258.3700

- Adult inpatient and Outpatient Programs
- Children and adolescence
- LGBT Inpatient Program
- Alcohol and Drug Addiction Treatment
- Uniformed Service Program

Clinical and Support Options
1 Arch Place
Greenfield, MA
Amy Olson, clinical Director
413.774.1000

- Open Access Monday-Friday 9-4 p.m.

or
491 Main Street
Athol, MA
978.249.9490

- Urgent Outpatient assessment and treatment
- Therapy for children, adolescents, and adults
- Child and adult psychiatry
- Sexual abuse and trauma treatment for survivors and their families
- Substance abuse and addictions treatment
- Treatment of depression, anxiety, posttraumatic stress disorder and general adjustment disorders
- Case consultation and collaboration
- Psychological testing and assessment
- Case management
- Community Support Services
- Intensive care coordination
- In-home therapy and therapeutic mentoring
- Family support and training
- Home-based support and stabilization
- Shoplifting education program
- Job readiness services
- Pre-GED classes
- Driver Alcohol Education classes
- Second-offender aftercare treatment
- Structured outpatient addiction programs
- Group therapy
**Crisis Services.** A behavioral health Emergency Services Program (ESP) providing Mobile Crisis Intervention, Community–Based Evaluation and Support, and Community Crisis Stabilization and Adult Respite Services.

Service Net, INC.
55 Federal Street
Greenfield, MA
Chris Neiman, Clinical Director
413.772.2935
Press 3 for intake
**PARENTING**

**Brattleboro Retreat**  
1 Anna Marsh Lane  
Brattleboro, VT  
802.258.3700  
- Wide range of mental health and addiction services for children and adolescence.  
- Residential, inpatient, and outpatient care

**Massresources.org**  
- Child care/preschool

**Community Action**  
393 Main Street  
Greenfield, MA  
413.774.2318  
- Supplemental Food. WIC franklin county 413.376.1160/Hampshire County 413.387-1244  
- Breastfeeding support group  
- Nutritional screening  
- Center-based care  
- Family child care  
- Head start/Early Head Start  
- Home visiting  
- School mediation

**Federation for children with Special Needs--Family Ties**  
1.800.905.8437  
- A Network for families and professionals supporting children and youth with special needs

**Montague Catholic Social Ministries**  
43 3rd Street  
Turners Falls, MA  
- The Fathers Club 413.863.4804 x1004  
- Family and Support Programs 413.863. x1004  
- Family Support Visiting Program 413.863.4808 x1016 x1017

**Salasin Center**  
474 Main Street  
Greenfield, MA  
413.775.0010  
- Parents supporting parents 413.774.4307 x4

**YMCA in Greenfield**  
451 Main Street  
Greenfield, MA  
413.773.3646  
- Basketball, soccer, gymnastics, swimming lessons  
- Teen Leaders Club  
- Family nights  
- Child care while you work out  
- Full and ½ day preschool  
- Summer camps  
- Sliding-fee scale for those who qualify  
- Volunteer and service opportunities
New England Farmworkers Council
Child Care Resources
1628-1640 Main Street, 2nd floor
Springfield, MA 01103
413.475.3656
413.272.2207
  ➢ Low-income eligible child care vouchers

Turners Falls Women’s center
41 3rd Street
Turners Falls, MA
413.863.4808
  ➢ Gill-Montague Family Center
  ➢ Turners Falls Playgroup
  ➢ Spanish language playgroup
  ➢ Parent 2 Parent
  ➢ Parent Education Workshops
  ➢ Family Support programs

Headstart and Child Care Outlook via Community Action
393 Main Street
Greenfield, MA
413.774.218
**RECOVERY**

*Crisis Services*
800.562.0112  
413.774-5411 Franklin County  
978.249-3141 North Quabbin  
- Immediate support and assistance, 24 hours a day

**Massachusetts Substance Abuse Information Helpline**
800.448.8321  
www.helpline-online.com  
- M-F 8 a.m. -10 p.m.  
- Sat-Sun 9 a.m.-5 p.m.  
- Interpreter services available

**Opioid Education and Awareness**
Task Force on Franklin, Hampshire, and North Quabbin  
opioi dtaskforce@gmail.com  
413.834.3161

**PEER RECOVERY AND SUPPORT**

**Western Mass Peer Support Line**
888.407.4515  
- Friday-Monday 8 p.m.-midnight

**Recover Project**
55 Federal Street  
Greenfield, MA  
413.773.1895  
recoveryproject.org

**Parent Support Group: for families and/or parents of substance abusers**
3rd Tuesday of the month, 7 p.m., Athol Hospital  
2033 Main Street, Athol, MA

**Salasin Center**
474 Main Street  
Greenfield, MA  
Nurturing Programs for Families in Recovery  
413.774.5489  
413.774.4307 x3

**Clinical Support Options**
Drop-in Recovery  
1 Arch Place  
Greenfield, MA  
413.774.1000 x2027
OUTPATIENT INTENSE TREATMENT PROGRAMS

Baystate Franklin Medical Center
Partial Hospitalization Program: Dual Diagnosis
164 High Street
Greenfield, MA
413.773.4444

Clinical and Support Options-Northampton: Intensive Outpatient Program
8 Atwood Drive, Day Treatment
Northampton, MA
413.586.8550

DETOX PROGRAMS

Carlson Recover Center
471 Chestnut Street
Springfield, MA
413.733.1431 (main number and admissions and after 5 p.m. and weekends)
413.733.1423 (Central Intake, 8 a.m. -5 p.m., Monday –Friday)

Brattleboro Retreat
1 Anna Marsh Lane
Brattleboro, VT
802.258.3700
Alcohol and Drug Addiction Treatment
➢ Alcohol, opiates, prescription drugs etc. addictions
➢ inpatient, partial hospital, and outpatient addiction services for adults and youth
LGBT Inpatient Program
➢ LGBT-specific, LGBT-affirming mental health and addiction treatment
➢ Team of Professionals who understand how gender and sexual orientation issues can impact lives

McGee Unit of Berkshire Medical Center
725 North Street
Pittsfield, MA
413.442.1400

Providence Detox
1233 Main Street
Holyoke, MA
413.539.2981
1.8..274.7724 central Assessment center

Adcare Detox
107 Lincoln Street
Worcester, MA
1.800.345.3552

Community Healthlink Recovery Services
Worcester, MA
508.860.1000
PRIMARY CARE OUT-PATIENT BUPRENORPHINE TREATMENT
(SUBOXONS)

Trailside Health
413.625.6240

Valley Medical group
329 Conway Street #1, Greenfield, MA
(413) 774-6301
Drs. Meghan Gump, Janet Grimes, and Ruth Potee

RESIDENTIAL RECOVERY PROGRAMS

Beacon House for Men-ServiceNet
57 Beacon Street
Greenfield, MA
413.773.1706
TTY: 413.773.3171

Beacon House for Women-ServiceNet
53 Beacon Street
Greenfield, MA
413.773-1705
TTY: 413.773.3171

Orange Recovery House for Men-ServiceNet
35 Congress Street
Orange, MA
978.544.6507

Watershed Recovery Home for Women
148 Montague City Road
Greenfield, MA
413.512.5018

Hairston House for Men
25 Graves Avenue
Northampton, MA
413.585.8390
TTY: 413.585.8390
12-STEP SUPPORT PROGRAMS

Alcoholics Anonymous Western, MA Area: AA groups
www.westernmassaa.org
24 hour information 413.532.2111
Spanish 413.734.7500

Narcotics Anonymous
Info-line 866.624.3578
NA Meetings: www.newenglandna.org
TRANSPORTATION

Franklin Regional Transit Authority (FRTA)
The John W. Oliver Transit Center
12 Olive Street, Suite 1, Greenfield, MA (413) 774-2262
www.frta.org
   ➢ Serving Franklin County and limited geography of Northeaster and Northwestern of Franklin County
   ➢ Students can purchase bus passes at the GCC Library. Students may use Financial Aid to purchase these tickets

Pioneer Valley Transit Authority
2808 Main Street, Springfield, MA
(413) 781-7882
Pvta.com
   ➢ Serving Springfield, UMASS, and Northampton areas of Western, MA
   ➢ Free service

About Town Taxi
275 Wells Street
Greenfield, MA
(413) 774-4000
Department of Veterans Affairs Regional
vetsuccess.gov
1.800.827.1000

Veterans Affairs Greenfield Outpatient Clinic
143 Munson Street Greenfield, MA
(413) 773-8428
http://www.centralwesternmass.va.gov/locations/greenfield.asp

Veterans Affairs Northampton Clinic
421 North Main Street
Leeds, MA
413.584.4040
1.800.893.1522

VA Veterans Crisis Line
http://veteranscrisisline.net
1.800.273.TALK (8255)

Western MA Veterans TBI/PTSD
maketheconnection.net

Brain Injury Association of MA
1.800.242.0030
www.biama.org/veterans

Brattleboro Retreat
1 Anna Marsh Lane
Brattleboro, VT
Vets/Uniformed Service Program
- Active and retired law enforcement, fire, military, corrections, and EMTs.
- Addiction, PTSD and Depression
- Specialized training to support recovery

Personalized Assistance Dog Services (PADS)
Jessica Mattson, Lead Trainer
Affiliated with NB Productions (dog training) in Greenfield, MA
413.687.1796
jessicamattson@excite.com
- Autism, Mobility, Anxiety, PTSD, Seizures, You
WELLNESS/FITNESS

Montague Catholic Social Ministries
Women’s Resource Center
413.863.1003

Community Action
393 Main Street
Greenfield, MA
413.774.2318
  ➢ Mediation services: divorce, family, housing, school, small claims, workplace

Salasin Center
Journey Dance/ Greenfield Women’s Resource Center
474 Main Street
Greenfield, MA
413.775.0010
  ➢ Movement therapy

Turners Falls Women’s Center
41 3rd Street
Turners Falls, MA
863.4808 x1003

YMCA in Greenfield
Main Street
Greenfield, MA
413.773-3646
  ➢ Exercise is Medicine Program/Diabetic Program
  ➢ First-Step (first time exercisers)
  ➢ Group exercise
  ➢ Personal training
  ➢ Family and child programming
  ➢ Summer camps
  ➢ Massage

ServiceNet/The consortium
Art Group
13 Prospect Street
Greenfield, MA
  ➢ Art Therapy
The Body Shoppe
306 High Street
Greenfield, MA
413.774.2138
- Pilates
- TRX
- Specialty Classes
- Personal Training
- Indoor Cycling
- Metabolic Testing
- Massage
- Occupation and Physical Therapy

Kings Gym
154 Main Street, Greenfield, MA
(413) 774-6878
- Health and Fitness Center
Franklin/ Hampshire Career Centers
1 Arch Pl # 2, Greenfield, MA
(413) 774-4361
http://www.fhcc-onestop.com/
- GED preparation
- Career related workshops and events
- Career planning and employment searches
- Unemployment

Northampton
178 Industrial Drive, Suite 1
Northampton, MA
413.586.6506
Fax 413.784.1170
- Employer recruitment
- Career enrichment workshops
- Employment specialists
- Career counselors
- Computer training lab
- Information referrals to training
- Resource area and computer lab
- Job application/recruitment
- Statewide talent bank program
- Employer databank
- Employment /selection information
- Employer account Program

Massachusetts Rehabilitation Commission
238 Main Street
Greenfield MA
Voice/TTY (413) 774-2326
Fax (413) 774-4654
- Assist individuals of all disabilities to go to work.
- If you are unemployed or underemployed, you may be able to benefit from vocational services.
- All VR consumers must reside in Massachusetts and be eligible to work in the United States.

massresources.org
- Financial Programs
- Employment job training
- Cash Assistance

Community Action
393 Main Street
Greenfield, MA
413.774.2318
- Youth employment Readiness
- Free Tax Preparation
Harmon Personnel via Community Action
326 Deerfield Street
Greenfield, MA
413.774.7847

- Employment skills
- Staffing services
- Various free computer trainings