Information on GCC’s Peer Tutoring (Updated)  
for Students, Summer 2020

Welcome to Peer Tutoring! Here are a few things you should know about how peer tutoring works in summer 2020.

- Peer tutors are students who support other students. They can help with course content, study strategies, and navigating the college environment. They have received training, and they’re paid.
- Tutoring takes place on Google Meet, and your tutor will send a Google Meet invitation to your GCC email at your scheduled time. If you are not familiar with Google Meet, please refer to this guide; the link is posted on Peer Tutoring’s web page: [https://www.gcc.mass.edu/tutoring/files/2014/08/Google-Meet-for-Students_Revised-6.9.20-1.pdf](https://www.gcc.mass.edu/tutoring/files/2014/08/Google-Meet-for-Students_Revised-6.9.20-1.pdf)
- If you have written material you’d like to review with a tutor, such as a draft you’ve written or an assignment from your instructor, you have a few options. You will be able to screen-share in your appointment. If you have a link to a document, you can post it in Google Meet’s chat box. You can also email materials to peer_tutoring@gcc.mass.edu ahead of time, and we will forward them to your tutor.
- Summer tutoring is “by appointment,” meaning tutors do not have regular hours; they work only when a student has requested an appointment. Tutoring appointments are usually 50 minutes long. Tutoring for summer courses and incompletes is limited.
- Please note, if you have an incomplete, you should be in regular communication with your instructor. A tutor is not a substitute for your instructor.
- To communicate with us, you can call during our summer reception hours, currently 11 am - 3 pm Monday-Friday (subject to change). We check messages regularly and will get back to you by phone or email. You can also email peer_tutoring@gcc.mass.edu.
- If you would like to make another appointment with your tutor, you can ask your tutor at the end of your appointment. If you’d like to make an appointment with a different tutor (or if you need time to decide), you can contact Peer Tutoring by email or phone, or submit a request using the orange “Request an Appointment” button on GCC’s Peer Tutoring web page (our preferred method).
- Please contact us if you have any questions about Peer Tutoring! We are here to help!

GCC Peer Tutoring Program  
email: peer_tutoring@gcc.mass.edu  
phone: 413-775-1330 (call only; no texting)  
website: [https://www.gcc.mass.edu/tutoring/](https://www.gcc.mass.edu/tutoring/)